



**Massachusetts Bay  
Transportation Authority**

## GM Report

---

Phillip Eng, MBTA General Manager

April 19, 2023



# Contents

---

- Strategy for lifting speed restrictions across the system.
- The HR on the GO! mobile recruiting effort
- MBTA's Operations during the Boston Marathon.
- MBTA's Alicia Gomes honored with WTS Innovative Transportation Solutions Award.



## **Blue Line Speed Restrictions | Overview**

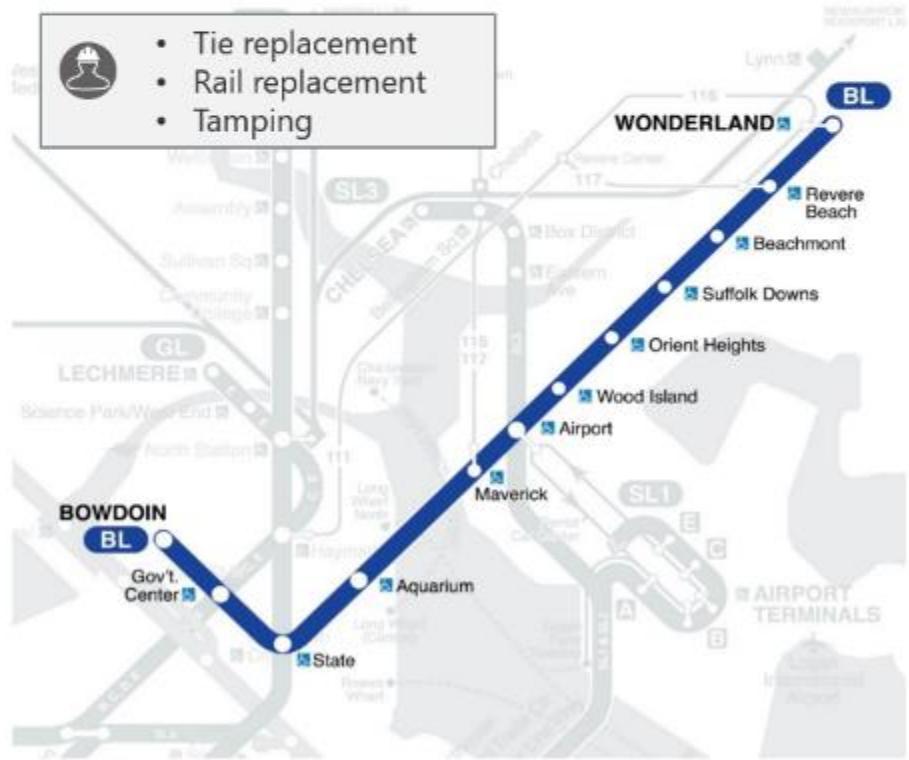


## **Blue Line Speed Restrictions | Overview**



*Draft for Discussion & Policy Purposes Only*

# Blue Line Speed Restrictions | Pathway to System Reliability



- Tie replacement
- Rail replacement
- Tamping

## Balancing Work Productivity and Rider Disruption



- **Night Access**  
Non-revenue Hours
- **Work Window\***  
1 AM to 3 AM  
2 hours

\*Includes preparation time required for safety briefings, turning power off, etc.

- **Early Access**  
Starting at 9 PM
- **Work Window\***  
10 PM to 3 AM  
5 hours

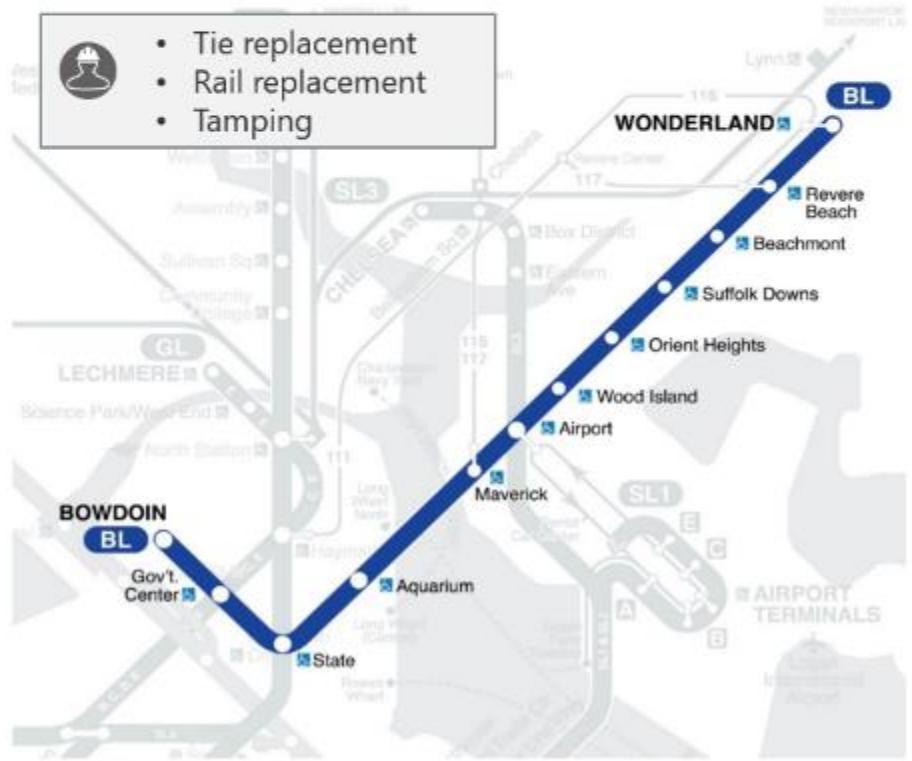
\*Includes preparation time required for safety briefings, turning power off, etc.

- **Earlier Access**  
Starting at 7 PM
- **Work Window\***  
8 PM to 3 AM  
7 hours

\*Includes preparation time required for safety briefings, turning power off, etc.



# Blue Line Speed Restrictions | Pathway to System Reliability



## Blue Line Restricted Track Percentage

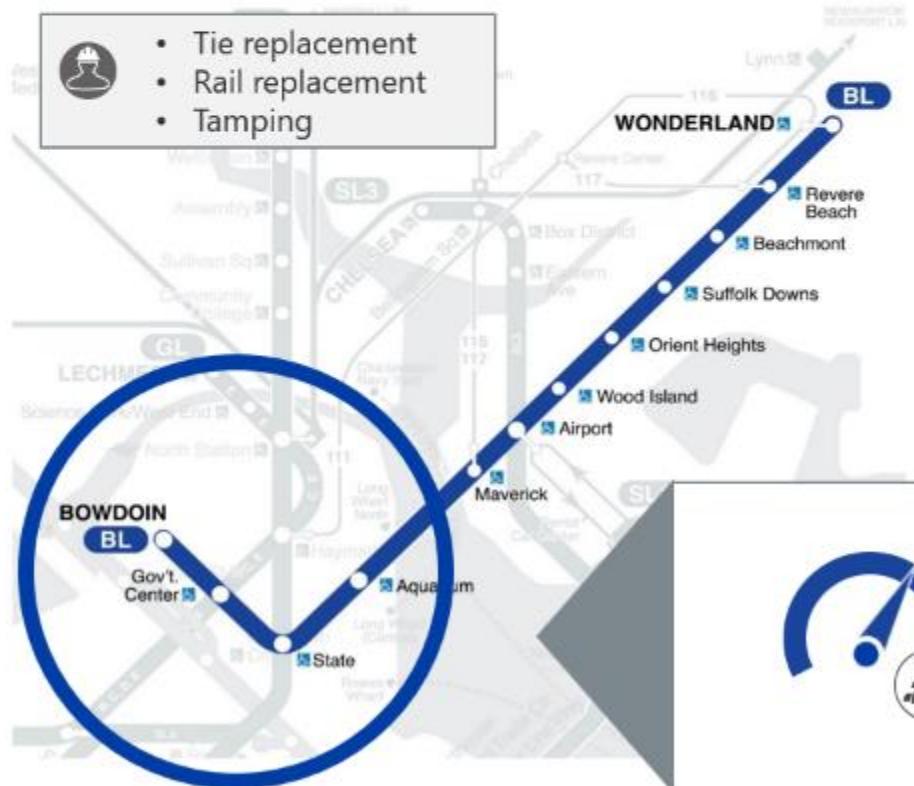


- **March 16, 2023**  
9.7 Miles of  
Restricted Track
- **April 14, 2023**  
5.37 Miles of  
Restricted Track
- **May 2023\***  
3.5 Miles of  
Restricted Track
- 7 speed restrictions  
removed

\*Speed restriction removal expected after work validation is complete.



# Blue Line Speed Restrictions | Pathway to System Reliability



## Blue Line Restricted Track Percentage



- **March 16, 2023**  
9.7 Miles of  
Restricted Track
- **April 14, 2023**  
5.37 Miles of  
Restricted Track

- **May 2023\***  
3.5 Miles of  
Restricted Track
- 7 speed restrictions  
removed

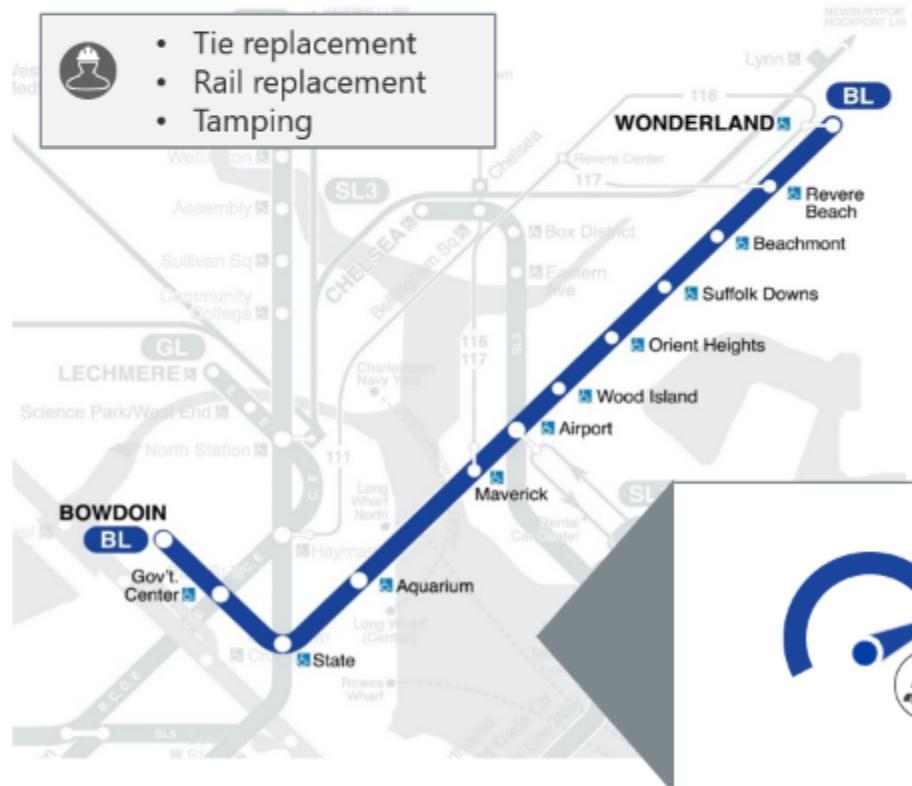
\*Speed restriction removal expected after work validation is complete.

## End of May 2023 - Bowdoin to Aquarium

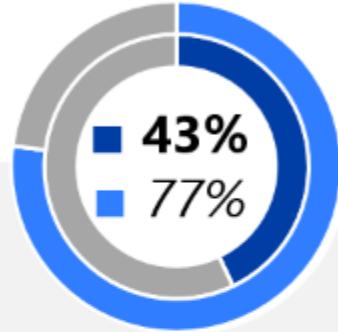
Once necessary trackwork is completed during the Early Access closures on **4/24-4/27** and **5/1-5/4** and work is validated:

- ✓ 0.0 Miles of Restricted Track
- ✓ All current speed restrictions removed

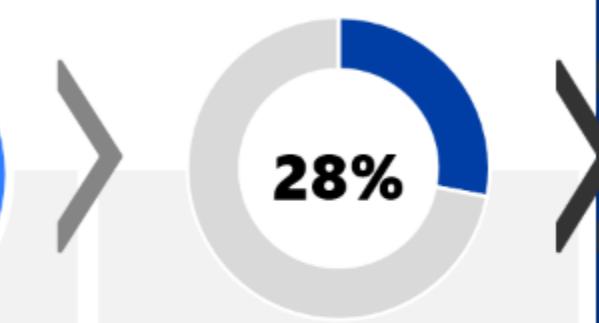
# Blue Line Speed Restrictions | Pathway to System Reliability



## Blue Line Restricted Track Percentage



- **March 16, 2023**  
9.7 Miles of Restricted Track
- **April 14, 2023**  
5.37 Miles of Restricted Track



- **May 2023\***  
3.5 Miles of Restricted Track
- 7 speed restrictions removed



- **November 2023**
  - ✓ 0.0 Miles of Restricted Track
  - ✓ All current speed restrictions removed

\*Speed restriction removal expected after work validation is complete.

## End of May 2023 - Bowdoin to Aquarium

Once necessary trackwork is completed during the Early Access closures on **4/24-4/27** and **5/1-5/4** and work is validated:



- ✓ 0.0 Miles of Restricted Track
- ✓ All current speed restrictions removed

# 127<sup>th</sup> Boston Marathon | MBTA Operations

- Nearly 30,000 athletes
- Approximately 500,000 spectators



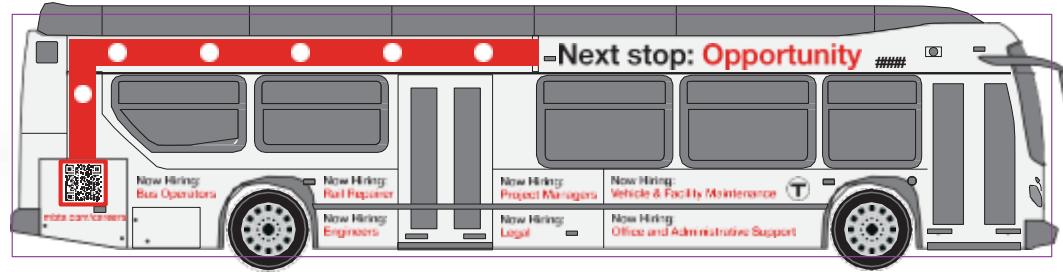
# Addressing Workforce Shortage Challenge

The MBTA and the transit industry nationwide face strong headwinds.  
**Our challenge: Promote the T as a job with career potential and growth.**



## Phase 1

- April 15 | Mattapan
- April 22 | Quincy
- April 29 | Lynn
- May 06 | Revere



# Addressing Workforce Shortage Challenge | HR on the Go!



GM Eng speaking with applicants



Long lines formed before the 10 o'clock start

# Addressing Workforce Shortage Challenge | HR on the Go!





ALICIA GOMES, MBTA  
CHIEF OF LIGHT RAIL  
OPERATIONS HONORED  
WITH WTS' INNOVATIVE  
TRANSPORTATION  
SOLUTIONS AWARD





RIVERSIDE  
GREEN LINE - GOV CTR & NORTH

Interested in a human services career?  
[www.mbta.com/careers](http://www.mbta.com/careers)

MBTA  
MASS TRANSIT AUTHORITY

GREEN  
LINE

Thank you.

